



DALE COUNTY RESIDENTIAL CUSTOMERS SOLID WASTE GUIDELINES

The following information you need to know in reference to our garbage collection:

1. ALWAYS HAVE MDI CONTAINER 3-5 FEET FROM ROADSIDE **NO LATER THAN 6:00AM ON YOUR PICK-UP DAY**. CONTAINERS ROLLED OUT LATE **WILL NOT** BE PICKED UP.
2. YOUR CONTAINER MUST BE AT ROAD WITH HANDLE FACING THE ROAD TO FACILITATE EASY HANDLING.
3. MDI CONTAINER WILL BE THE **ONLY** CONTAINER EMPTIED. **DO NOT** USE PERSONAL CANS OR 55 GALLON DRUMS. **ALL** GARBAGE IS TO BE BAGGED AND PLACED IN THE MDI 95 GALLON ROLL CART. **GARBAGE WILL NOT BE PICKED UP OFF THE GROUND**.
4. EXTRA SOLID WASTE SUCH AS CARDBOARD BOXES, WRAPPING PAPER AND HOUSEHOLD TRASH **WILL BE PICKED UP** DURING THE FOLLOWING TIMES:

FOR A PERIOD OF ONE (1) WEEK AFTER THE 4TH OF JULY
FOR A PERIOD OF ONE (1) WEEK AFTER THANKSGIVING
FOR A PERIOD OF TWO (2) WEEKS AFTER CHRISTMAS
UPON REQUEST FROM A CUSTOMER IN THE EVENT OF A SPECIAL OCCASION SUCH AS WEDDINGS OR FUNERALS. THIS REQUEST **MUST BE MADE TO AND APPROVED BY THE CONTRACTOR (MDI) PRIOR TO PICK-UP**.
5. ALL SYRINGES NEED TO BE PROPERLY BAGGED OR CONTAINED AND NOT THROWN IN TRASH LOOSE. **ONLY HOUSEHOLD GARBAGE WILL BE COLLECTED**, NO TIRES, BATTERIES, FURNITURE, HAZARDOUS MATERIAL, WOOD, BRICK, CONCRETE, CONSTRUCTION DEBRIS, AUTO PARTS, ELECTRONICS, OR YARD WASTE.
6. **DO NOT** THROW LOOSE CAT LITTER IN CONTAINER. IT **MUST BE** DOUBLE BAGGED OR CONTAINED.
7. **GARBAGE IS COLLECTED ONCE A WEEK. MONDAY THROUGH FRIDAY, EXCEPT FOR THE 4TH OF JULY, THANKSGIVING, CHRISTMAS, AND NEW YEAR'S DAY. IF YOUR PICK-UP DAY FALLS ON ONE OF THESE HOLIDAYS, YOUR GARBAGE WILL BE PICKED UP THE FOLLOWING DAY, UNLESS ADVANCE NOTICE IS NOTED ON YOUR BILL OR IN LOCAL PAPERS FOR ANY SERVICE CHANGES.**
8. **IT IS VERY IMPORTANT THAT YOU NOTIFY DALE COUNTY SOLID WASTE DEPARTMENT AT (334) 774-6212 OR EMAIL heather.hutto@dalecountyal.gov WHEN YOU PLAN TO MOVE TO STOP BILLING AND FOR REFUND OF DEPOSIT.**
9. REPORT STOLEN CONTAINERS TO THE DALE COUNTY SHERIFF'S OFFICE. ONCE REPORT IS PROCESSED, BRING PAPERWORK TO DALE COUNTY SOLID WASTE OFFICE TO RECEIVE A NEW CONTAINER.
10. **CUSTOMER WILL BE RESPONSIBLE FOR EXPENSE OF CONTAINER FOR DAMAGE DUE TO THEIR OWN NEGLIGENCE** (i.e., throwing hot ashes in container) **AND WILL BE CHARGED \$75.00.**
11. **IF YOUR GARBAGE IS NOT PICKED UP** OR IF YOU HAVE ANY QUESTIONS ABOUT GARBAGE SERVICE, **PLEASE CONTACT MDI AT (800) 848-8493 OR (334) 983-1506.**
12. FOR ANY OTHER QUESTIONS OR CONCERNS, CONTACT **DALE COUNTY SOLID WASTE DEPARTMENT AT (334) 774-6212.**